

STATE HEALTH PLANNING AND DEVELOPMENT AGENCY
100 North Union Street, Suite 870
Montgomery, Alabama 36104

REQUEST FOR REVIEWABILITY DETERMINATION
(Letter of Non-Reviewability - SHPDA Rule 410-1-7-02)

Pursuant to SHPDA Rule 410-1-7-02, the following factual information is submitted in support of a determination as to the current reviewability of the anticipated project described

1. Name of company seeking the reviewability determination.

Legal entity name: **Switchboard Network, LLC**

Doing-business-as (DBA): **CUE Health**

2. Address and contact information for the authorized company representative seeking the determination.

- Company address: 1220 Ryan St., Montgomery, AL 36107
- Authorized representative name: Marvin Bonhomme
- Title / position: Owner
- Phone number: 857-334-7602
- Email address: mbonhomme247@gmail.com

3. Service area for the proposed service/equipment.

Proposed initial hub: Montgomery-centered service area covering the following candidate counties: Montgomery, Marengo, Lowndes, Dallas, Autauga, Elmore, Butler, Wilcox, and Perry.

4. Any new/additional services to be provided under the proposed project.

CUE Health proposes to operate a rotating rural clinical workforce and coordinated mobile and home-based care programs. The proposed services include:

1. **Skilled home health services:** Intermittent skilled nursing and at least one additional qualifying home health service, following Medicare certification and receipt of all required approvals.
2. **Nonmedical personal care services:** Assistance with activities of daily living, companionship, respite care, and transportation coordination.
3. **Mobile professional medical services:** Medical and clinical services provided by licensed physicians, nurse practitioners, physician assistants, registered nurses, and other qualified professionals acting within their respective scopes of practice.

Coordinated services for post-operative patients, individuals with chronic conditions, patients receiving hospice care, and high-risk seniors. Services may include wound care, comfort care, vital-sign monitoring, remote-patient monitoring, medication reconciliation, health screenings, patient and caregiver education, and escalation of clinical concerns to the appropriate ordering or supervising practitioner.

4. **Rural workforce placement and staffing:** Placement of clinical and support personnel with rural hospitals, Rural Health Clinics, Federally Qualified Health Centers, nursing facilities, schools, assisted-living communities, employers, and county health programs.
5. **Prenatal and postpartum care management:** During the final phase of implementation, CUE Health plans to provide scheduled care-management check-ins during pregnancy and for up to 12 months postpartum.

5. Approximate cost of the proposed project:

CUE Health anticipates purchasing the following equipment and supplies for the proposed project:

1. Three laptop computers
2. Three computer monitors
3. Two filing cabinets
4. Blood-pressure monitors
5. Pulse oximeter
6. Temporal thermometer
7. Glucometers
8. Disposable gloves and related clinical supplies
9. Stethoscopes
10. Alcohol swabs

The estimated cost of this equipment and these supplies is currently being determined and will be updated when vendor pricing is finalized.

B. Estimated First-Year Operating Cost

The approximate operating cost for the first year is **\$80,000**, subject to adjustment after final equipment, supply, utility, insurance, staffing, and other operating expenses have been confirmed.

C. Capital Costs

i. Lease costs: None. CUE Health has been granted use of its office and operating space at no cost from July 2026 through July 2027. During this period, CUE Health will be responsible for the property's electricity and water expenses.

ii. **Land and building costs:** None.

iii. **Construction costs:** None. No construction or structural improvements are currently anticipated as part of the proposed project.

6. Disclosure of financial interests in the entity requesting the reviewability determination held by any other healthcare facilities or groups.

None. No other healthcare facility or group holds a financial interest in Switchboard Network, LLC DBA CUE Health

7. Attestation by an officer, partner, or authorized agent of the company having knowledge of the facts disclosed in the reviewability request.

Affirmation of Requesting Party:

The undersigned, being first duly sworn, hereby make oath or affirm that he/she is [include position with entity requesting the determination], has knowledge of the facts in this request, and to the best of his/her/their information, knowledge and belief, such facts are true and correct

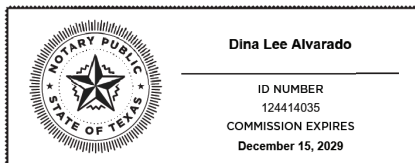
Affiant:  (SEAL)
Marvin Abraham Bonhomme

SUBSCRIBED AND SWORN to before me this 12th August 2026.

Dina Lee Alvarado My commission expires 12/15/2029

Note: This request must be accompanied by a \$1,000 filing fee submitted in accordance with SHPDA Rule 410 1 3 .09, Electronic Filing.





Electronically signed and notarized online using the Proof platform.



Supplemental Response

Request for Reviewability Determination / Letter of Non-Reviewability

RV2026-021

Switchboard Network, LLC d/b/a CUE Health

Switchboard Network, LLC, doing business as CUE Health, submits the following supplemental information in response to the State Health Planning and Development Agency's request. CUE Health is seeking a Letter of Non-Reviewability and is not applying for a Certificate of Need.

1. Detailed Description of Skilled Home-Health and Related Nursing Services

CUE Health proposes to provide the nursing services described below through nurses employed directly by CUE Health. The nurses will be W-2 employees working on a per-diem, as-needed basis and will be paid hourly wages. Registered Nurses (RN) and Licensed Practical Nurses (LPN) will be paid \$32.00 per hour. Services will be assigned and supervised as required by applicable law, payer requirements, the patient's plan of care, and CUE Health policies.

All services will be provided only after CUE Health has obtained the applicable approvals, certifications, enrollments, practitioner orders, policies, clinical supervision, and patient-specific authorizations. Each nurse must maintain an active Alabama license and complete required credentialing, background checks, exclusion screening, orientation, and competency validation.

Care provided by CUE Health will include the following:

1. **Comprehensive nursing assessment and care planning:**
 - Initial evaluation of the patient's health status
 - Ongoing care for diagnoses, recent hospitalization, or post operative needs
 - Assessment of functional ability, cognition, nutrition, hydration, fall risk, home safety, caregiver support, and response to treatment.
 - Professional: RN; an LPN may contribute observations and report findings under required RN oversight
2. **Post-hospital and post-operative nursing care:**
 - Review of discharge instructions
 - Assessment of recovery, incision status, pain, mobility, nutrition, hydration, complications, and warning signs
 - Report concerns to the surgeon or ordering practitioner
 - Professional: RN or competency-validated LPN within scope and under required oversight
3. **Wound, skin, and catheter care:**
 - Wound and incision assessment, measurement, dressing changes
 - Pressure-injury prevention, skin-integrity monitoring
 - Urinary-catheter care
 - Infection surveillance, documentation, and reporting of deterioration or complications
 - Professional: RN or competency-validated LPN within scope and under required oversight
4. **Medication management:**
 - Medication reconciliation following admission, hospitalization, surgery, or a change in treatment
 - Identification and reporting of discrepancies, duplication, adverse effects, or adherence concerns



- Ordered medication administration and injections
 - Medication-related education.
 - Professional: RN or LPN within scope
5. **Vital-sign, symptom, and chronic-condition monitoring:**
- Measurement and documentation of blood pressure, pulse, respiratory rate, temperature, oxygen saturation, weight, blood glucose, pain, edema, respiratory symptoms, and other ordered indicators
 - This category includes clinically necessary follow-up for diabetes, hypertension, cardiovascular disease, respiratory disease, and other chronic conditions, as well as authorized remote-patient-monitoring support and escalation of abnormal results.
 - Professional: RN or LPN within scope.
6. **Maternal and postpartum nursing:**
- Prenatal and postpartum check-ins through 12 months postpartum
 - Blood-pressure and glucose monitoring
 - Blood-pressure and glucose monitoring education
 - Symptom and recovery assessment
 - Medication reconciliation
 - Approved depression and substance-use screening
 - Lactation education within the nurse's training
 - Appointment coordination
 - Escalation of maternal warning signs
 - Professional: RN with applicable maternal-health training
7. **Patient and caregiver education:**
- Education regarding the patient's condition, plan of care, medications, nutrition, equipment, infection prevention, safety precautions, comfort measures, emergency instructions, and signs or symptoms that require contact with the practitioner, hospice team, or 911
 - Professional: RN or LPN within scope
8. **Care coordination, clinical escalation, and discharge:**
- Communication with the ordering practitioner, hospital, pharmacy, authorized providers, patient, and caregiver
 - Prompt reporting of significant changes, emergency direction to 911 or the appropriate emergency department; coordination of follow-up services; and final assessment and discharge teaching when nursing goals are met
 - Professional: RN; an LPN may communicate and escalate findings within scope and agency policy



Employment Structure

- All nurses will be CUE Health employees rather than independent contractors for these services.
- Nurses, LPNs, medical director will work on a per-diem, as-needed schedule and will be paid hourly.
- The planned hourly wage to start is \$32.00 per hour worked.
- Assignments will be based on patient need, practitioner orders, nurse competency, service area, and staffing availability.
- CUE Health will maintain nursing supervision, policies, documentation standards, quality review, and applicable insurance coverage.

2. Detailed Project Costs

The following amounts are planning estimates. Please note that they are not medical equipment. Equipment is presented once as a separate capital cost and is not included in the \$80,000 first-year operating total.

A. Capital Cost - Non-Major Medical and Office Equipment

The total equipment cost is estimated to be \$6,000. The proposed items are ordinary office equipment and portable, non-major clinical monitoring equipment; no major medical equipment is proposed.

Equipment	Quantity	Estimated Unit Cost	Estimated Total
Laptop computers	3	\$1,000	\$3,000
Computer monitors	3	\$250	\$750
Locking filing cabinets	2	\$250	\$500
Blood-pressure monitors	3	\$100	\$300
Pulse oximeters	3	\$50	\$150
Temporal thermometers	3	\$75	\$225
Glucometers	3	\$50	\$150
Stethoscopes	3	\$125	\$375
Freight, setup, and pricing contingency	-	-	\$550
TOTAL CAPITAL EQUIPMENT			\$6,000

Disposable gloves, alcohol swabs, testing strips, dressings, and similar consumable supplies are operating expenses and are not included in capital equipment.



B. First-Year Annual Operating Expenses

First-year annual operating expenses are projected to total \$80,000. This total excludes the \$6,000 capital-equipment cost and excludes rent because the office is expected to remain available at no cost during the first operating year.

Operating Expense	Estimated First-Year Cost
Per-diem wages: 1,750 aggregate hours at \$32/hour	\$56,000
Employer payroll taxes, workers' compensation, and payroll-related costs	\$6,500
Professional liability, general liability, cyber, and related insurance	\$4,500
Disposable clinical supplies and other consumable supplies	\$3,000
Electricity and water	\$2,400
Electronic records, scheduling, payroll, telephone, internet, and technology	\$3,600
Recruiting, background checks, credentialing, orientation, and training	\$1,500
Legal, accounting, compliance, and other professional services	\$1,500
Mileage, local travel, and miscellaneous operating expenses	\$1,000
TOTAL FIRST-YEAR OPERATING EXPENSES	\$80,000

C. Lease Costs

CUE Health currently has use of its office and operating space at no rent through July 2027 and is responsible for electricity and water. CUE Health expects that the same no-cost arrangement is very likely to be renewed for the additional period beginning after July 2027 and continuing through July 2028. That extension is expected but has not yet been finalized in a binding agreement.

Lease Item	Projected Cost
Current no-cost office period through July 2027	\$0
Expected no-cost extension through July 2028	\$0
Electricity and water during occupancy	Included in the \$80,000 operating budget
TOTAL PROJECTED LEASE COST THROUGH JULY 2028	\$0

D. Land, Building, Construction, and Renovation Costs

Cost Category	Projected Cost
Land acquisition	\$0
Building acquisition	\$0
New construction	\$0



Renovation or structural improvements	\$0
TOTAL LAND, BUILDING, CONSTRUCTION, AND RENOVATION	\$0

CUE Health does not plan to purchase land or a building and does not anticipate construction, renovation, or structural improvements as part of the proposed project.

E. Project-Cost Summary

Project-Cost Category	Projected Total
Capital equipment	\$6,000
First-year annual operating expenses	\$80,000
Lease costs through July 2028	\$0
Land, building, construction, and renovation	\$0
TOTAL ESTIMATED FIRST-YEAR PROJECT COST	\$86,000

The \$86,000 total consists of \$6,000 in one-time capital equipment and \$80,000 in first-year operating expenses.

Marvin Bonhomme, Owner and Authorized Representative
Switchboard Network, LLC d/b/a CUE Health
1220 Ryan Street, Montgomery, Alabama 36107
Telephone: 857-334-7602 | Email: mbonhomme247@gmail.com



Second Supplemental Response

Request for Reviewability Determination / Letter of Non-Reviewability

RV2026-021

Switchboard Network, LLC d/b/a CUE Health

Date: Aug 25, 2026

State Health Planning and Development Agency
100 North Union Street, Suite 870
Montgomery, Alabama 36104

Re: Clarification Regarding Administrative Office and Medical-Supply Storage/Drop Sites

Dear Executive Director Marsal:

Switchboard Network, LLC, doing business as CUE Health, submits this second supplemental response to the State Health Planning and Development Agency's request dated August 25, 2026. This response clarifies the number and location of CUE Health's administrative offices and whether CUE Health will maintain medical-supply storage units or drop sites within its proposed service area.

Administrative Office

CUE Health will maintain only one administrative and operating office for the proposed project. The office is located at 1220 Ryan Street, Montgomery, Alabama 36107, in Montgomery County. CUE Health does not plan to establish additional administrative, branch, or satellite offices in the other candidate counties as part of the proposed project at this time.

Medical-Supply Storage and Drop Sites

CUE Health will not maintain storage units or medical-supply drop sites in Autauga, Butler, Dallas, Elmore, Lowndes, Marengo, Montgomery, Perry, or Wilcox Counties. Medical supplies will be stored at CUE Health's Montgomery administrative office and transported by assigned nurses as needed for authorized patient visits.



Because no separate storage units, warehouses, or drop sites are proposed, CUE Health does not anticipate additional lease, utility, construction, or renovation costs associated with such locations. The Montgomery office will serve as the sole administrative and supply-storage location for the proposed project.

Sincerely,

Marvin Bonhomme, Owner

Switchboard Network, LLC d/b/a CUE Health

1220 Ryan Street, Montgomery, Alabama 36107

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